



A Division of Drummond Medical Group, Inc.

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## TO THE PERSON RESPONSIBLE FOR PATIENT TRANSPORTION:

We prefer that the person responsible for transportation remain in the waiting room during the procedure.

It is difficult to give an accurate estimate of when a patient will be ready for discharge. There are a lot of indeterminate time elements that influence the time frame. If the person responsible for transportation leaves the facility, it is difficult to ensure that patients will have a ride home when they are ready to leave.

Patients in general prefer to go home as soon as possible. They are generally more comfortable in the familiar surroundings of home. Additionally, we want to be able to focus the resources of our nursing staff fully where they are most needed. Because we only have *three* recovery beds, when even *one* patient must remain here after they are ready for discharge, it significantly impacts the rest of the patients that day. It has been a chronic problem that lack of transportation has been the major reason for a patient remaining in the facility after they have been cleared for discharge.

If a situation arises where the person responsible for transportation must leave the facility, they must leave a phone number where they can be contacted. This phone number should be left with a person at the front desk. The person responsible for transportation must be in a position where they can return to *IWW Surgery Center* within 10-15 minutes of when they are called. We also encourage the person responsible for transportation to remain in the facility so that they can be present when discharge instructions are given. The patient who has had anesthesia medications frequently does not remember the details of home care instructions.

We appreciate the opportunity of being involved in the health care of our patients and appreciate your cooperation in this area.

Sincerely,

The Staff of the IWW Surgery Center